

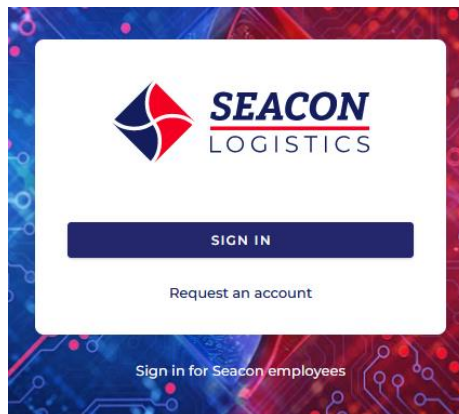
## [SeaConnect Portal Seacon Logistics](https://seaconlogistics.com/)

This work instruction is to support customers to request an account for the SeaConnect portal of Seacon Logistics.

This work instruction is confidential and not for distribution.

### 1. Requesting an Account

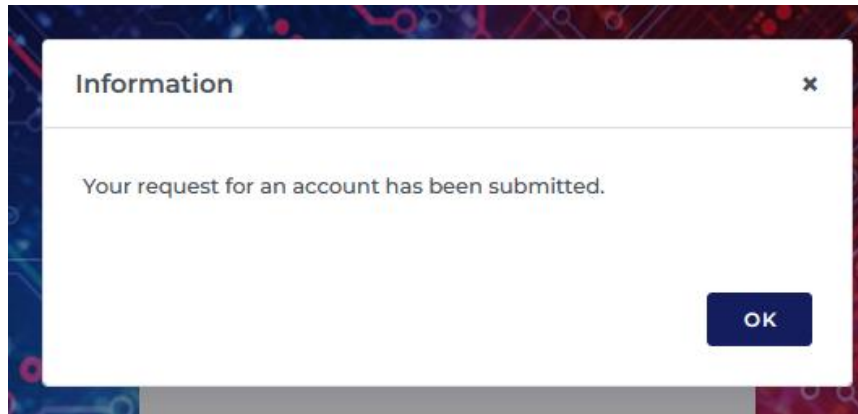
- Go to the SeaConnect portal:  
<https://seaconconnect.seaconlogistics.com/>



- Click on the button Request an account:

The image shows a screenshot of a web form titled 'Request an account'. The form has a white background and a thin border. It contains the following fields: 'First name' with a red asterisk, 'Last name' with a red asterisk, 'Company' with a red asterisk, 'Position', 'Phone number' with a red asterisk, 'Email address' with a red asterisk, 'Existing customer' with radio buttons for 'Yes' (selected) and 'No', and 'Seacon contact'. At the bottom right of the form is a grey button labeled 'SUBMIT'.

- ◆ Fill in the required fields
- ◆ Click "Submit"
- ◆ After submitting, the following pop-up will appear



- Note: You will receive an account authorization e-mail within 5 working days
- ◆ As this e-mail may be seen as Spam, please make sure to check the Spam-inbox

## 2. Support

- ◆ In case of errors or unclarities, please contact the team for support:
- ◆ Support e-mail: [customerportal@seaconlogistics.com](mailto:customerportal@seaconlogistics.com)

## 3. Feedback

- ◆ Once access is granted to the SeaConnect Portal, please be aware that there is a feedback button available on the right
- ◆ After you click on the button the following window will open:

- ◆ Help us make your experience better and share your feedback with us!